



Course Data Sheet

OMi110– Operations Manager i 10.x Essentials

Course No.: OMI110	Category/Sub Category: Operations Bridge
For software version(s): 10.1, 10.6 Software version used in the labs: 10.6	Course length: 2 days
Delivery formats: Instructor Led (ILT) and Virtual Instructor Led (VILT)	Training is available as a private session onsite.
To order visit: Software Education	

Course Description

Operations Manager i (OMi) is the core component of the Operations Bridge solution. This five-day, entry level, instructor-led training course offers technical personnel, who are new to Operations Bridge and Operations Manager i (OMi), the opportunity to develop hands-on experience in applying the fundamental principles, methodologies, and capabilities for managing events using OMi. This course includes hands-on labs that use version 10.62 of the OMi software.

Audience/Job Roles

This course is recommended for application or system support personnel or anyone who needs an overview of the capabilities of OMi.

Course Objectives

Upon successful completion of this course, you should be able to:

- Use OMi to effectively identify, prioritize, and resolve events
- Create event dashboards to meet the information needs of specific users
- Describe Configuration Item (CI) resolution and correlation
- Identify the health of services and technology components based on Health Indicators (HIs) and Key Performance Indicators (KPIs) presented in OMi
- Create and use OMi performance dashboards
- Create and use OMi tools

Prerequisites/Recommended Skills

To be successful in this course, you should have the following prerequisites or knowledge:

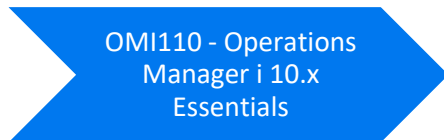
- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

Learning Path

Administrator



Operator



Related Courses

- OMI200 - Operations Manager i Software 10.x Advanced
- OBA110 - Operations Bridge Analytics 3.x Essentials
- OBR110 - Operations Bridge Reporter 10.x Essentials
- OMI01IT - Operations Manager i 10.1 Interactive Training by ART

Course Topics

Modules	Objectives
Module 1: Course Overview	<ul style="list-style-type: none"> • Course objectives • Class logistics • The lab environment • Additional course information • Course schedule
Module 2: OMi Overview	<ul style="list-style-type: none"> • Use Enterprise Event Management • Describe the purpose of an Operations Bridge • Describe how an Operations Bridge enables team members to collaborate effectively • List the components of HPE's Operations Bridge • Identify the primary features and capabilities of OMi • List the data collectors that provide data to OMi
Module 3: OMi Navigation	<ul style="list-style-type: none"> • Identify OMi operator workflow • Access the OMi UI • Use the Event Browser • List the primary event attributes displayed in the Event Browser • Use event filters to locate events of interest
Module 4: Operator Workflow	<ul style="list-style-type: none"> • Assess events • Select and analyze events using the General tab • Use other tabs to analyze events • Use Run Books • Remediate an event • Use event browser options
Module 5: Health Perspective	<ul style="list-style-type: none"> • Define Health Perspective highlights and menus • Access HI and KPI details • View various reports in the Health Perspective • Find visible and hidden CIs • Use Health Top View options
Module 6: Indicator Overview	<ul style="list-style-type: none"> • Use HIs, KPIs, and ETIs to: <ul style="list-style-type: none"> ○ Determine health ○ Identify indicator types and their relationships ○ Set the state of each type of indicator and propagate it • Present CI health using indicators

Module 7: Performance Dashboards	<ul style="list-style-type: none"> • Access performance dashboards • Use display control features • Use multiple methods to select time ranges • Export performance dashboard data • Share a link to a dashboard with others • View real-time data • View event overlay data • Create a performance dashboard favorite • Use comparison dashboards to compare CIs • Create a dashboard • Add a parameter to a dashboard • Map dashboards to appropriate CI types
Module 8: OMi Tools	<ul style="list-style-type: none"> • Access and use OMi tools • Create OMi tools • Define OMi tool authorization
Module 9: Operations Bridge Overview	<ul style="list-style-type: none"> • Identify how IT organizations can transition from a cost function to a value creator • Define the Operations Bridge approach to addressing those challenges • Use the applications that comprise the Operations Bridge solution
Module 10: Monitoring Dashboards	<ul style="list-style-type: none"> • Identify typical use cases for OMi monitoring dashboards • Use OOTB monitoring dashboards provided with OMi • Access monitoring dashboards in My Workspace • Create a new monitoring dashboard • Create a new My Workspace page containing a monitoring dashboard