MICRO FOCUS®

Course Data Sheet

AM330 – Asset Manager 9.x Modules

Course No.: ALM330-96	Category/Sub Category: IT Service Management/Asset Manager
For software version(s): 9.6 Software version used in the labs: 9.6	Course length: Five days
Delivery formats: Instructor Led (ILT) and Virtual Instructor Led (VILT)	Training is available as a private session onsite
To order visit: Software Education	

Course Description

This five-day, instructor-led training is designed to provide the technical skills and knowledge needed to implement and configure Asset Manager (AM) following Information Technology Service Management (ITSM) best practices and Information Technology Administration Management (ITAM) processes. The class covers such modules as Contracts, Financials, and Procurement. In addition, students learn how to track software licenses. These skills assist an Administrator in their ability to implement an asset management solution in an enterprise-level business or large organization. The class consists of approximately 50% lecture and 50% hands-on lab exercises.

This course is designed for users who are proficient in Asset Manager.

Audience/Job Roles

This course is designed for:

- Customers – Administrators, developers, web developers, and managers who are managing the Asset Manager 9.x product
- Channel Partners and C&I personnel – Consultants, system architects, integrators, and planners who help customers with Asset Manager 9.x implementations

Course Objectives

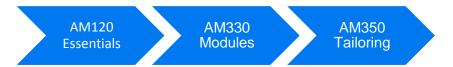Upon successful completion of this course, you should be able to:

- Describe the evolutionary approach to Asset Management (AM)
- Differentiate between assets and configuration items (CIs)
- Federate IT assets with Universal Configuration Management Database (UCMDB)

- Differentiate between CI attributes and Asset attributes
- Describe the UCMDB-to-AM integration
- Manage catalogs and requests
- Manage estimates and purchase orders
- Manage receipts and returns
- Manage invoices
- Explain currencies
- Explain exchange rates
- Describe expenses and budgets
- Identify the different types of contracts and who uses contracts
- Describe the Contracts Data Model
- Identify the Contract module requirements
- Describe the different types of contracts
- Describe a master lease
- Work with a lease schedule
- Describe the different types of work orders
- Describe the evolution of a work order
- Track work orders
- Describe the purpose and benefits of software management
- Implement software management
- Install the software
- Describe software counters
- Ensure that the software is in compliance
- Manage software contracts
- Manage software license and installations
- Define user rights and add and remove software
- Manage software license compliance
- Describe the required components of Crystal Reports
- Locate the stored reports
- Describe how reports are referenced

Prerequisites/Recommended Skills

- AM120 Asset Manager 9.x Essentials

Learning Path

AM120 Essentials	AM330 Modules	AM350 Tailoring

Certification

- ATP: HPE Asset Manager 9.x Software Exam ID: HP0-M59
- ASE: Asset Manager 9 Implementation Exam ID: HP0-M96

Course Topics

Modules	Objectives
Module 1 – Course Overview	- Course objectives - Class topic schedule - Daily schedule - Instructor and student introductions - Class logistics - Participants requests - MyRoom tour - MyRoom toolbar - Indicating your status - Annotations - Information about eBooks - Related courses and learning path - Certification - Summary - Feedback
Module 2 – Asset Management Overview	- Describe the evolutionary approach to Asset Management - Differentiate between assets and CIs - Federate IT assets with UCMDB - Differentiate between CI attributes and Asset attributes - Describe the Service Asset and Configuration Management (SACM) solution architecture - Describe the UCMDB-to-AM integration - Prepare the database to be able to access the AM modules
Module 3 – Procurement Management	- Manage catalogs - Manage requests - Manage estimates and purchase orders - Manage receipts and returns - Manage invoices - Describe the procurement cycle
Module 4 – Financial Management	- Describe who uses financials - Explain currencies - Explain exchange rates - Describe expenses and budgets

Module 5 – Contract Management	• Identify the different types of contracts and who uses contracts • Describe the purpose of the Contract module • Describe the Contracts Data Model • Identify the Contract module requirements • Describe the terminology used in the Contract module • Describe the different types of contracts • Describe the leasing procedure • Describe a master lease • Work with a lease schedule
Module 6 – Work Orders	• Describe the different types of work orders • Describe the evolution of a work order • Track work orders
Module 7 – Software Asset Management	• Identify who should be involved in the management of the software • Describe the purpose and benefits of software management • Implement software management • Describe the software license • Install the software • Describe software counters • Ensure that the software is in compliance • Manage software contracts • Manage software license and installations • Define user rights and add and remove software • Manage software license compliance • Describe software counters
Module 8 – Configuring Crystal Reports	• Describe the required components of Crystal Reports • Identify the key points of the installation • Locate the stored reports • Describe how reports are referenced • Summarize the limitations of the integration